5 • Structural reform of network operations (overview)

Growth domain

Base domain

[†[²[³[¼[µ[¬[ª[«[·[ì[c[œ[„[•[„[—[’[c[‹[’[•[‡[Œ[‘[Š[–[c[†[’[q[o[c[•[—[‡[q[c[„[¯[¯[c[µ[¬[ª[«[·[¶[c[µ[¨[¶[¨c[µ[ªxp

\YMain reasons for YoY change in 4Q\Z

\GMismatch in capacity in relation to workload being lower than expected

[†[²[³[¼[µ[¬[ª[«[·[ì[c[œ[„[•[„[—[’[c[‹[’[•[‡[Œ[‘[Š[–[c[†[’[q[o[c[•[—[‡[q[c[„[¯[¯[c[µ[¬[ª[«[·[¶[c[µ[¨[¶[¨[µ[¹[¨[§[q

\m\ˆ ¼ 2\%E